

FASTIGHETS AB



KIINTEISTÖ OY

RESIDENTIAL ADVISORY

Jakobstad

What is residential advisory?

Everyone needs a home.

Sometimes a situation might occur that endangers your housing. In Jakobstad, the residential advisory is provided through a joint effort by the city, the wellbeing services county and Ebba.

The residential advisory in Jakobstad offers free guidance and support to citizens of Jakobstad that are worried about their housing situation.



These services include, among other things:

- ☑ communication with your landlord
- ☑ assistance with creating payment plans for your rent
- ☑ personal guidance on how to secure your housing
- ☑ mediation and help in various conflicts in your neighbourhood
- ☑ redirection to the service provider you need, e.g. Kela, social welfare authorities, elderly care, the police, the diaconal work, substance abuse services, mental health services, public guardianship office, youth outreach, etc.



When should I contact the residential advisory?

Please don't hesitate to get in touch if you're worried about losing your home or if there's something else making your housing situation difficult or uncertain.

Get in touch with the residential advisory if, for example, you:

- have difficulties paying your rent
- face threats of eviction
- have a conflict with your neighbours
- are disturbed by alarming or disorderly conduct in your neighbourhood or apartment building
- are worried about your neighbours' wellbeing.

Reach out in time! The sooner you get in touch, the better. It makes it easier to resolve the situation and prevent it from escalating.

How to contact the residential advisory

Getting in touch with the residential advisory is easy and can be done in several ways. Call or email our residential advisor, Satu Benssamoude, or come by for a chat. No appointment is required.

You'll find the residential advisory at Fastighets Ab Ebba Oy's office at Salutorget 1 (the basement floor, entrance from the side facing Campus Allegro).

Satu Benssamoude

044 491 00 04

satu.benssamoude@ebbafastigheter.fi

Salutorget 1
68600 Jakobstad

